

EGGTRONIC

Wireless Charging Pad 2X

Model: DPBK10 | DPBK10F | DPWH10 | DPWH10F



Call Eggtronic customer support before returning the product to the retailer.

 (844) 282-2770

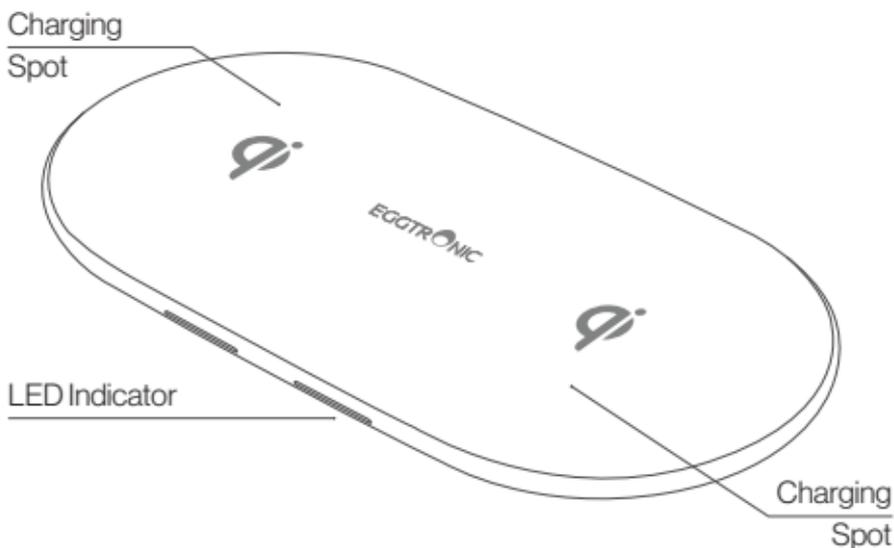
USER MANUAL

Package Content

Wireless Charging Pad 2X | USB Type-C cable (3ft) | USB Power Supply | User Manual

Product Overview

Thanks for choosing Eggtronic Wireless Charging Pad 2X. The Wireless Charging Pad 2X can charge without cables up to two devices simultaneously. Works great with all Qi-enabled smartphones. Please read the user manual before using the product.



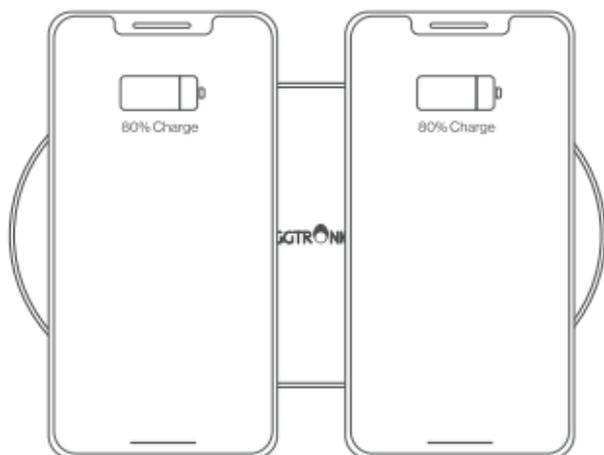
Instructions

1. Connect the USB-C cable to the power supply and the other end to the USB-C input of the Wireless Charging Pad 2X.
2. Place your Qi enabled smartphone on the Pad surface to charge your phone.

How to Use

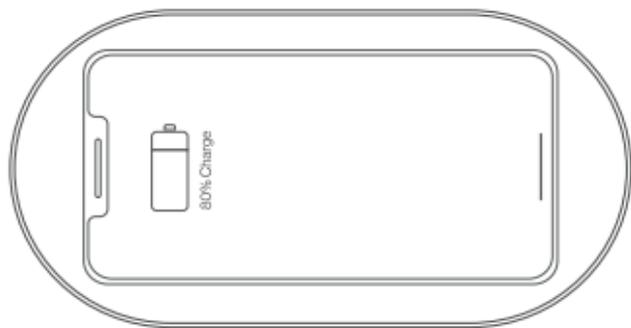
1) Charging two devices

Place two Qi-enabled smartphones on the pad surface. The Qi logo indicates the wireless charging spot.



2) Charging one device in any position

You can charge one compatible device in any position. It can be placed vertically or horizontally, along the entire pad surface.

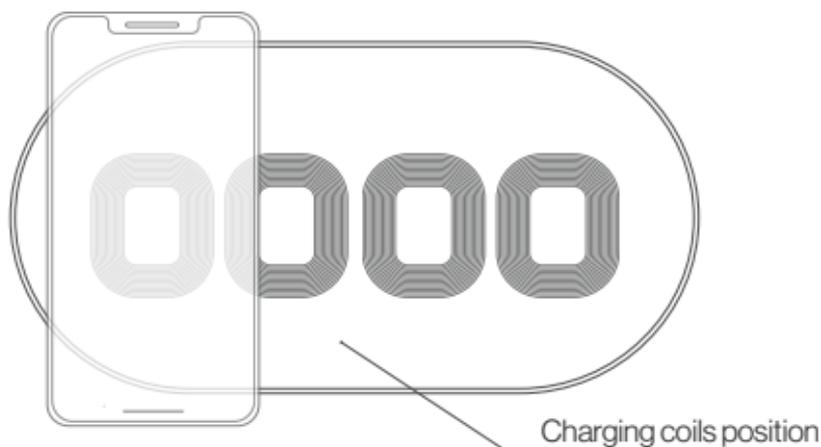


NOTE

Check smartphone positioning in the next page. Please notice that not all Qi enabled smartphones have receiving coils in the same position.

Smartphone positioning

The Wireless Charging Pad 2X has four charging coils. This allows you to charge your smartphone all along the pad surface. Please refer to the following diagram to check coils position. Adjust the smartphone position to ensure proper alignment with the charging coils.



LED indicators

- When the Wireless Charging Pad 2X is connected to the power supply, the 2 LED indicators will be **red**.
- When a smartphone is placed on the wireless charging spot, the corresponding LED indicator light will turn **blue** to indicate it is charging.
- The two LED indicators indicate the charging status of the two phones respectively.
- When the phone is fully charged, the corresponding LED indicator light will blink in **red**.
- When the FOD (Foreign Object Detection) feature of the Wireless Charging Pad 2X enters overcharge protection mode, the LED indicators will blink in **blue**. Please remove any object that may interfere with wireless charging.

Specifications

CHARGING PAD

USB-C Input: DC 9V/3A

Wireless charging coils: 4

Wireless Output: 2x 10W (15W max)

Size: 7.32 x 3.77 x 0.43 in

Soft touch finish

POWER SUPPLY

Quick Charge 3.0 UL

Output: 6-9V 2A / 9V-12V 1.5A

Troubleshooting

If the product is not working properly, please check the troubleshooting. If your situation differs from normal conditions, please try to solve the issue or call customer service.

For full troubleshooting visit our website:

www.eggtronic.com/support/troubleshooting

*Does the power outlet work? (normal conditions: **yes**)*

*Are you using the provided power adapter? (normal conditions: **yes**)*

*Try charging your smartphone directly with the power adapter using your cable. Does it work? (normal conditions: **yes**)*

*Is the cable correctly attached to the adapter? (normal conditions: **yes**)*

*The USB-C cable is correctly plugged into input port of the Wireless Charging Pad 2X? (normal conditions: **yes**)*

*Has the Wireless Charging Pad 2X suffered a fall, impact or compression? (normal conditions: **no**)*

*Is your smartphone officially compatible with Qi Wireless Charging or equipped with a working Qi Receiver? (normal conditions: **yes**)*

*Is the smartphone correctly aligned with the coil position of the Wireless Charging Pad 2X? (as shown in the relevant section of the manual) (normal conditions: **yes**)*

*Is there any metal between your smartphone and the charger? (normal conditions: **no**)*

Safety information

Please read this safety information carefully before using the product.

- Do not damage the power cable. Doing so may cause electric shock or fire.
- Keep the product away from hot surfaces and sharp corners.
- Do not carry or drag the product by its cable.
- Do not use the product if one or more of its components are damaged or defective.
- The product contains electronic parts. Keep your device dry. Humidity and liquids may damage the electronic circuits of the device and may cause electric shock and fire.
- Do not place any metal object on the wireless charging power bank, as it may overheat and cause a fire.
- Do not place any other object between the smartphone and the wireless charger.
- Do not place any unplugged receiver on the wireless charger, as this can overheat the product and cause a fire.
- Handle the charger with care. Do not drop your device. It may get damaged or may malfunction.
- Do not disassemble, modify, or repair your charger. Any alteration or modification of your device may void the manufacturer's warranty. If your device needs servicing, contact the manufacturer.
- Do not modify the product in any way. Any modification may increase the risk of injury.
- Do not bite or suck on the device. Doing so may damage the device or result in an explosion or fire.
- Children may choke on small parts. If children use the device, make sure that they use it properly.
- If you notice strange smell or smoke coming from your device, stop using it immediately. Continuing to use the device may result in fire or explosion.
- Do not use the device for anything other than its intended use. The

device may malfunction or may cause an electric shock or fire.

- Never dispose of the device in a fire.
- Avoid exposing your device to very cold or very hot temperatures. Extreme temperatures may damage the charger and reduce the lifespan of the device.
- Do not store magnetic cards near the product. Magnetic cards, including credit cards, phone cards and boarding passes, may be damaged by magnetic fields.
- Do not throw away the product with the household trash. The product needs to be recycled and disposed of responsibly.

Limited warranty

For product warranty visit our website at the page
www.eggtronic.com/support/download-area

This product is meant for use only with appropriate devices. Please consult your device packaging to determine whether this product is compatible with your particular device. Manufacturer will not be responsible for any damages you or any third party that may suffer as a result of use, intended or unintended, or misuse of this product. You agree to indemnify Manufacturer for any resulting injury or damage if the product is used with an unintended device. Product names, logos, brands and other trademarks referred to within this product are property of their respective trademark holders. These trademark holders are not affiliated with our company, our products or our website. They do not sponsor or endorse our materials.

